

Please confirm that you want to participate in the drawing and that you accept the following terms and conditions.

Rules of the prize reward draw:

1. The following rules will be binding. By entering the drawing participants accept these terms and conditions.
2. This is an ongoing quarterly study. Each participant will enter one of the drawing for which the closing date is either January 20th, April 20th, July 20th or October 20th. If you are taking the survey after one of these dates, you will automatically enter the next one.
3. All participants will automatically enter the prize drawing as long as they provide a valid contact address (name + phone and/or email) at the end of the survey.
4. If you face any technical problems and cannot put your contact details in the web survey, please send them to info@m1nd-set.com.
5. The winner will receive 2 long-haul tickets for any flight, single leg (and return), operated by the following airlines: American Airlines, Air France, British Airways, Delta, KLM, Etihad, Finnair, Swiss, Thai Airways, and Singapore Airlines. Exceptions to the single leg rule can be made, if the promoter or the airline giving the ticket decide to or if the winner needs more than 4 hours (rail or road) to reach an airport offering direct long distance flights from these airlines. The flight dates are open but subject to seat availability at the time of booking. When the winner is contacted, the tickets must be booked within one year.
6. m1nd-set employees and their direct family will not be eligible to participate.
7. Travel insurance, ground transportation, hotel, etc. are not included.
8. Prize winner will be selected the day after the closing date at random from those who have completed the survey. The drawing will be made by m1nd-set project director with 2 other staff members to witness the process. The exact drawing process will be documented and signed by the project director and the witnesses. This document will be available to all participants upon written request.
9. The results will be posted on www.AirSatisfaction.com every year on January 25th / April 25th / July 25th / October 25th. The winner will be notified by phone or email.
10. Only one (1) entry is permitted per person. Those entering twice will be disqualified.
11. These terms and any dispute that might arise from the survey of the prize drawing are governed by Swiss law.
12. The promoter's decision (m1nd-set) is final and no correspondence will be entered into.
13. The name of the winner can be obtained by m1nd-set by writing to: m1nd-set SA, rue du Lac 47, 1800 Vevey, Switzerland.